



May 31, 2019

Kern Family Health Care will cover Health Homes Program (HHP) services for Members with certain chronic health conditions starting July 1, 2019. These services help coordinate physical health services, behavioral health services, and community-based long term services and supports (LTSS) for Members with chronic conditions.

You may be contacted if you qualify for the program. You can call Kern Family Health Care to see if you qualify. You can also speak to your doctor or clinic staff, to find out if you qualify.

How do I know if I qualify for HHP?

You may qualify for HHP if you meet the following:

- You have certain chronic health conditions. You can call Kern Family Health Care to find out the conditions that qualify; and
- You meet one of the following:
 - You have three or more of the HHP eligible chronic conditions
 - You stayed in the hospital in the last year
 - You visited the emergency department three or more times in the last year; or
 - You do not have a place to live.

You do not qualify to receive HHP services if you meet one of the following:

- You receive hospice services; or
- You have been residing in a skilled nursing facility for longer than the month of admission and the following month.

What services does HHP cover?

HHP will give you a care coordinator and care team. They will work with you and your health care providers. Your health care providers include your doctors, specialists, pharmacists, case managers, and others, to coordinate your care. Kern Family Health Care HHP services include:

- Comprehensive Care Management
- Care Coordination
- Health Promotion
- Comprehensive Transitional Care
- Individual and Family Support Services
- Referral to Community and Social Supports

Is there a cost?

There is no cost to the Member for HHP services. HHP services are free to members. Call Kern Family Health Care to find out if you qualify.