



KERN HEALTH  
SYSTEMS



Serving our  
Community's  
Health Together



Through the years ...  
1996-2016



# To our Constituents, Colleagues and Friends

In 1996, Kern Health Systems (KHS) under Kern Family Health Care (KFHC) began offering health care coverage to low income families enrolled through the California Medicaid Program (Medi-Cal).

It started with the vision and support of elected officials, local caregivers, and health care advocates and grew to become the largest health plan in Kern County serving one of every four residents. 2016 marks 20 years of service to the community. Today, nearly 240,000 enrollees are KFHC members.

KHS is proud to partner with community health centers, local physicians and hospitals to bring quality, affordable health care to Kern County. Through



## Our Mission

Kern Health Systems is dedicated to improving the health status of our members through an integrated managed health care delivery system.



this alignment of public and private caregivers, our participating provider network contains more than 1,500 physicians, mid-level practitioners, pharmacies and hospitals.

We wish to thank our provider network for their commitment to improve the health status of KFHC enrollees so we may continue to deliver the high standard of care to our members for years to come.



*Larry Jay Rhoades*

Larry Jay Rhoades  
Chairman  
Kern Health Systems Governing Board

*Doug A. Hayward*

Douglas A. Hayward  
Chief Executive Officer  
Kern Health Systems



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"KHS has made  
life better  
for **one** of every  
**four** Kern County residents"

When selecting their health plan, eight of every ten eligible Medi-Cal beneficiaries choose Kern Family Health Care.

When given the opportunity to switch health plans, 99% of enrollees elect to stay with Kern Family Health Care.

Consistently, 93% of Kern Family Health Care enrollees are very satisfied with their health plan.



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"KHS pays local  
health care providers

\$550 million  
a year

in **clinical services**  
for its members"

Through its network of quality health care providers, KHS offers its beneficiaries the broadest range of medical coverage available through any health plan in Kern County.

KHS assures members access to the most current treatment available; working collaboratively with local doctors and hospitals on developing new care delivery concepts including telemedicine, health homes, care transition and chronic disease specialty care clinics.



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# Milestones In Service To Our Community

**1996**

Began enrolling  
*Medi-Cal* members

**1998**

Began enrolling  
*Healthy Families Program* members

**2006**

Enrollment exceeded  
100,000 members

## Through the **Years . . .**

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# "KHS employee volunteers care and support our community"

KHS employee volunteers support local charities like the American Heart Association, March of Dimes and the American Cancer Society to name a few. Through their efforts, employees have raised or donated over \$100,000 to local charities.



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"KHS  
invests today  
to assure members' access to  
quality<sup>medical</sup>  
care tomorrow"

Since 2012, in Kern County, KHS has granted over \$55 million for funding new patient care facilities, health homes, expansion of existing clinics, new medical equipment purchases, technological upgrades and Medical staff recruitment and retention.



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# Milestones In Service To Our Community

**2011**

Began enrolling *Seniors and  
Persons with Disabilities* members

**2012**

Began enrolling *Community  
Based Adult Services* members

**2014**

Began enrolling newly eligible  
*Medi-Cal Expansion* members

Through  
the **Years . . .**

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"As a corporate citizen,  
**KHS** contributes  
to making our  
**community**  
a **better** place to live"

Each year, KHS proudly partners with other nonprofit entities; such as Dignity Health, CBCC Foundation for Community Wellness and the Kern County Public Health Services Department to provide health education and disease prevention services to Kern County residents. Working with these likeminded entities enables KHS to impact a variety of programs and services ranging from chronic disease prevention to health education and nutrition counseling, just to name a few.

KHS's Community Services Grant Program enables KHS to champion health and related social causes such as, the "Happy Feet" program of the Greenfield Family Resource Center, the "Super Hero Asthma Camp" in the Delano Unified School District, "Project Eye Care" at the Kern River Valley Family Resource Center and "Linking Homelessness to Wellness" of the United Way of Kern County.



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"The  
future looks  
brighter than ever  
for our community  
with new directions we are taking"

KHS knows that modern health care is complex and is redesigning the health care delivery model to improve the health of the population, improve the patient experience and make health care more accountable. Through emphasis on wellness, medical homes, technology and patient care incentives, KHS is leveraging its capabilities to drive change and improve health outcomes for our members.



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# Milestones In Service To Our Community

**2015**

Enrollment exceeded  
200,000 members

**2016**

Began enrolling *Undocumented  
Children* members

**2017**

Enrollment is projected to eclipse  
250,000 members

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## Kern Health Systems Governing Board

Kern Health Systems, the County Health Authority, is an independent public agency that governs Kern Family Health Care. The Board of Directors are appointed by the Kern County Board of Supervisors and has included major health care stakeholders; including physicians, safety-net providers, hospitals, pharmacies and community representatives. Board meetings are held monthly and are open to the public.

Larry Rhoades  
**Chairman**

Community Representative, 3rd District

Timothy McGlew  
**Vice Chairman**

Rural General Acute Care Hospital

Wayne L. Deats, Jr.  
**Treasurer**

Community Representative, 4th District

Kimberly Hoffmann, PharmD, BCPP  
**Secretary**

Pharmacist Representative

Russell Judd  
Chief Executive Officer, Kern Medical

Cindy Stewart, LVN  
Safety Net Provider

Philipp Melendez, M.D.

Traditional Medi-Cal Primary Care Physician  
within the City of Bakersfield

William Nyitray, M.D.

Traditional Medi-Cal Primary Care Physician  
outside the City of Bakersfield

Linda Hinojosa, R.N.

Community Representative, 1st District

Barbara Patrick

Community Representative, 4th District

Raji K. Brar

Community Representative, 5th District

Estela Casas

Community Representative, 5th District



# KERN HEALTH SYSTEMS

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