

2026 Supplemental Benefits!

Kern Family Health Care Medicare (HMO D-SNP) offers the following benefits through NationsBenefits:

The Hearing Benefits Include



Annual Hearing Exam

One routine, non-Medicare covered hearing exam every year.



Hearing Aid Funds

Up to **\$1,500 total toward the cost of up to two (2) approved hearing aids** from NationsBenefits every calendar year. You will be responsible for any remaining cost after the plan's maximum benefit is applied.



Annual Fitting

One hearing aid fitting/evaluation every year.



Hearing aid purchases include:

- 3 follow-up visits with the original provider within the first year of the hearing aid fitting.
- 60-day, 100% money back trial period from the date of the hearing aid fitting.
- 3-year supply of batteries, up to 60 cells per ear, per year, for non-rechargeable hearing aids. Batteries must be obtained through NationsBenefits.
- 3-year comprehensive manufacturer's warranty.
- You must use a provider in the NationsBenefits network and obtain your hearing aids through NationsBenefits. To schedule an appointment with a local hearing provider, call **1-877-647-0759 (TTY: 711)**, 8 a.m. – 8 p.m. local time.

*You must qualify for this benefit.

Benefits Card Program Overview*



Kern Family Health Care Medicare (HMO D-SNP) has partnered with NationsBenefits® to give members a Benefits Mastercard® Prepaid Card to pay for eligible items and approved services. Purchases can be made online through NationsBenefits® or at a participating retailer.

The Flex Program Includes



Access to Funds

The card includes funds that members can use to purchase eligible products and services. Members can see what's eligible for purchase at **KFHC Medicare.NationsBenefits.com** or through the Benefits Pro® App.



Flexible Purchasing Options

Members can use their card to:

- Order online through the Benefits Pro® Portal at **KFHC Medicare.NationsBenefits.com**, through the Benefits Pro® App, or by calling **1-877-647-0759 (TTY: 711)**, available **8 a.m. - 8 p.m. local time**.

Scan this QR code to download the **Benefits Pro® App**



- Shop at participating locations, including:
 - o Walmart®
 - o Food4Less®
 - o Albertsons®
 - o Save Mart Supermarkets®
 - o Dollar General®
 - o Foodsco®
 - o Vons®
 - o And More!



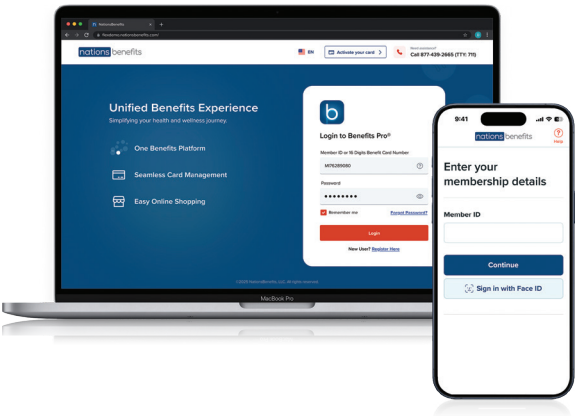
*You must qualify for this benefit.

Personalized Benefits Pro® Portal & App

Benefits Pro makes it easy for members to get the most out of their flex card program. Through the portal or app, members have access to see their benefit information and so much more.

They can easily:

- **Access** online ordering
- **Activate** and manage card
- **Check** products and services eligibility
- **View** available balance and transaction history
- **Update** personal account information
- **Find** participating retailers



Plan Information

Plan Name	Funds	Frequency	Benefits and Programs
Kern Family Health Care Medicare (HMO D-SNP)	\$93	Quarterly	Grocery Funds administered on the card for members who qualify to purchase eligible healthy foods.
Kern Family Health Care Medicare (HMO D-SNP)	\$1,500	Annual	Funds for combined hearing aids.

1-877-647-0759 (TTY: 711) | KFHCMedicare.NationsBenefits.com

Member Experience Advisors are available 8 a.m. - 8 p.m. local time.

Language support services are available free of charge.



Kern Family Health Care Medicare is a HMO D-SNP plan with a Medicare contract and a contract with the California Medicaid program. Enrollment in Kern Family Health Care Medicare (HMO D-SNP) depends on contract renewal.

The Benefits Mastercard® Prepaid Card is issued by The Bancorp Bank N.A., pursuant to license by Mastercard International Incorporated and card can be used for eligible expenses wherever Mastercard is accepted. Mastercard and the circles design is a trademark of Mastercard International Incorporated. Valid only in the U.S. No cash access. This is not a gift card or gift certificate. You have received this card as a gratuity without the payment of any monetary value or consideration.